



Business starts with people

To: Tele2 Business
Customer Department

Number retention service application

company name / name, surname

reg. No. / personal ID code

which is represented by

name, surname

, who is acting on the basis of

representation basis

(hereinafter referred to as the End User),

authorises

SIA Tele2, reg. No. 40003272854, hereinafter referred to as Tele2,

to terminate the concluded electronic communications service contract(-s) (hereinafter referred to as the Contract(-s) with the

donor operator (Bite, LMT, Tet, etc.) (hereinafter referred to as the Donor Operator) in regard to the transferrable number(-s) and to connect it to the Tele2 mobile and/or landline electronic communications network (hereinafter referred to as the Network)

the following no. of numbers mobile phone and/or no. of numbers landline phone network No. (Nos.) (hereinafter referred to as the Number(-s):

Planned Number transfer time:

- for **mobile** phone network No. (Nos.) – within 3 business days of signing the application,
- for **landline** phone network No. (Nos.) – no later than the 10th business day from the time of receiving the Donor Operator's network confirmation.

Terms and conditions for the provision of the number retention service (hereinafter referred to as Service terms and conditions)

1. Tele2 does not apply a charge for the number retention service within the mobile and/or landline electronic communications network (hereinafter referred to as the Service) and will perform all necessary actions to transfer the End User's No. (Nos.) to the Tele2 network.
2. The Service Application (hereinafter referred to as Application) is concurrently the authorisation from the End User to terminate the Contract(-s) with the Donor Operator regarding the transferred No. (Nos.) from the date of the activation of the No. (Nos.).
3. Tele2 will provide the information referred to in this Application to the Donor Operator in order to ensure provision of the service.
4. Provision of the Service is not possible if incomplete or false information about the End User is provided or if this data does not correspond to the data available to the Donor Operator and/or the End User has terminated the contract with the Donor Operator regarding the No. (Nos.) to be transferred.
5. In signing this Application, the End User attests and agrees that:
 - 5.1. He/she has studied the Service terms and conditions,
 - 5.2. Data provided in the application are correct,
 - 5.3. Termination of a contract with the Donor Operator does not release the End User from the obligation to pay for services provided.
6. No later 1 (one) day before the activation of the mobile No. (Nos.), Tele2 will send an SMS to the No. (Nos.), informing the recipient about the transfer date, when the No. (Nos.) specified in the Application will be activated within the Tele2 mobile communications network.
7. If a landline phone network No. (Nos.) is/are transferred, Tele2 will inform the End User about the transfer date, when the landline number(-s) mentioned in this Application will be activated within the Tele2 network, sending the information to the following e-mail address .
8. Tele2 will commence provision of the Electronic communications service after the Number(-s) have been activated within the Tele2 network.

Personas data processing

The personal data controller is Tele2, which processes personal data in accordance with the requirements of the General Data Protection Regulation (Regulation 2016/679) and the laws and regulations of the Republic of Latvia, as well as the standard requirements that the industry is bound by. More information about the processing of personal data can be found in the Privacy Policy, which is available on the Tele2 website <https://www.tele2.lv/tele2-privatuma-politika/> and at Tele2 customer centres.

On behalf of the End User:

date*

signature*

signature in printed letters*

*Do not fill in "date" and "signature" if the document is signed electronically with a secure electronic signature, which contains a time stamp.